

Pfizer Laboratories (Pty) Ltd  
85 Bute Lane, Sandton, 2196.  
P.O. Box 783720, Sandton, 2146.

22 October 2014

**MEDICINE RECALL – URGENT**

Class II, Type C

**Torisel 25mg/ml Concentrate and Diluent Kit**

**Registration No: 42/34/0228**

**Pack Size: 1.2ml Torisel 30mg concentrate and a vial of 2.2ml diluent**

**Batch Number and expiry date:**

**AIEM/IC 03/2016**

**AIIM/IJ 03/2016**

**Presence of crystals in the diluent**

Dear Doctor/ Pharmacist

We regret to inform you that we have identified a problem with the above-mentioned product.

Given this, Pfizer has taken the decision to initiate this recall due to the identification of impurities in a raw material used to manufacture the diluent that can cause the formation of crystals in the diluent vials after storage at (2°- 8°C). The lot of raw material was not used in any other batch of Torisel diluent. The TORISEL vials are not affected by this issue.

Notwithstanding the above and as a precaution Pfizer South Africa is voluntarily recalling the following Torisel kit batches: **AIEM/IC and AIIM/IJ**.

Our records indicate that you have received product from one of these batches. If you have any of the affected product batches, please do stop distribution immediately and return any remaining units to UPD Distribution as soon as possible.

We request that you to retain this letter in a safe, prominent position, for a minimum of one month, as stock may be in transit over this period.

We apologize for this defect and any inconvenience this may have caused.



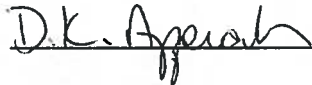
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Pfizer Call Centre 0860 Pfizer (734 937)  
Website: [www.Pfizer.co.za](http://www.Pfizer.co.za)

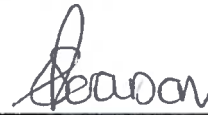
Should you have any questions regarding this matter please address this to the Medical Director or Responsible Pharmacist, Pfizer Laboratories (Pty) Ltd, 85 Bute Lane, Sandton, on 0027 11 320 6000.

Yours Sincerely



Dr. Kuku Appiah

Medical Director



Larne Pearson

Responsible Pharmacist