



pharmacare limited t/a aspen pharmacare

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25 May 2015

Dear Health Care Professional

Class III

Class III is for medicines that are defective and are unlikely to cause any adverse health reaction or which do not comply with the requirements of Act 101 of 1965 in terms of the requirements of printed packaging material, product specification, labelling etc.

Type B

A type B recall is designed to reach wholesalers throughout the country, directors of hospital services (private as well as state hospitals), retail outlets, doctors, nurses, pharmacists, authorised prescribers and dispensers.

URGENT MEDICINE RECALL

Class: III

Type: B

We hereby inform you that we are recalling the following batch of Kaostatex Suspension 150ml:

Product	Reg. Number	Pack size	Batch Number	Expiry Date
Kaostatex Suspension	F/11.9.2/181	150ml	106844	03/2017

This recall has been initiated as a result of an internal compliance review that noted that there was a deviation from the approved manufacturing process.

We request that you immediately return the affected batch of Kaostatex Suspension 150ml to your supplying wholesaler or distributor for full credit.

For further product information or medical queries, please call:

Aspen Pharmacare's Medical Information Line: 0800 118 088

We would like to thank you for your co-operation and apologise for any inconvenience this may have created.

Yours Sincerely

Lorraine Hill
Responsible Pharmacist

NOTE: Kindly retain this letter in a prominent position for one month, in case there is still stock in transit and inform your customers where possible.