

COMMUNICATION TO STAKEHOLDERS

Issue No.: RC02-2024/2025

25 November 2024

ABSENCE OF BORDER MEDICINES CONTROL TECHNICIANS AT THE PORTS OF ENTRY ON 29 NOVEMBER 2024

The South African Health Product Regulatory Authority (SAHPRA) wishes to inform stakeholders that Border Medicines Control Technicians (BMCT) will not be physically present at the ports of entry on 29 November 2024 due to an Annual General Meeting at SAHPRA's Head Office in Pretoria.

SAHPRA encourages all Clearing Agents & Import Controllers to kindly submit all the necessary documents for review and releases **on or before 28 November 2024 to avoid any backlog and unnecessary workflow disruptions.**

Please note that operations will not be completely terminated for the day; the officials will be on standby to assist with urgent matters. All urgent shipments shall be sent through to the email addresses of the officials at the designated Port of Entry available on the SAHPRA website by clicking **here**: or by navigating as follows from the home page: **Contact Us>Key Contacts**, scroll down to the Inspectorate and Regulatory Compliance tab and click on Regulatory Compliance.

INSPECTORATE PHARMA LICENCING **REGULATORY COMPLIANCE** CANNABIS CULTIVATION LICENCES

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Import And Export Permit Applications
Dedicated email address for import and export permit applications:
sec22a_permits@sahpra.org.za

Port Release

- **OR Tambo International Airport**
Ms Thandokazi Juqula
Cell: 068 640 9629
Thandokazi.Juqula@sahpra.org.za
- **Durban Harbour**
Mr Wandile Myeni
Cell: 071 028 1585
Wandile.Myeni@sahpra.org.za
- **King Shaka International Airport (Durban)**
Ms Nwabisa Ndolo
Cell: 067 232 0906
Nwabisa.Ndolo@sahpra.org.za
- **PE International Airport and Harbour**
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- **Cape Town International Airport and Harbour**
Ms Lerato Mabinza
Cell: 072 385 6695
Lerato.mabinza@sahpra.org.za

Durban Harbour and King Shaka International Airport will not be affected and will operate as normal, the BMCT available at these Ports of Entry will be Mr Wandile Myeni. Thank you for your cooperation and understanding.

For any further queries, please email:

- Tsakane Mashaba at tsakane.mashaba@sahpra.org.za and copy
- Mokgadi Fafudi at mokgadi.fafudi@sahpra.org.za