

Class III Defects may not pose a significant hazard to health. This is for medicines that are defective and are unlikely to cause any adverse health reaction, but withdrawal may be initiated for other reasons

Type C recall is designed to reach wholesale level and other distribution points (e.g. pharmacies, doctors, hospitals) this can be achieved by means of a representative calling on wholesalers and/ or retail outlets.

17 July 2026

Dear Valued Customer

Subject: Urgent Medicine recall: Class III, Type C

Haleon South Africa (Pty)Ltd in consultation with the South African Health Products Regulatory Authority is recalling the following Batch:

Product Name	Batch / Lot Number(s)	Expiry Date	Manufacturing Date	Pack Size	First release Date for sale	Quantity initially released	Recall Class (As confirmed by SAHPRA)
Eno Active Fruit Salt	V79A	12/2029	01/2026	72	23 March 2026	264 of 7128	Class III Type C

Quality defect: Faulty packaging: Units containing sachets with illegible batch number.

This recall has been initiated as Haleon SA (Pty) Ltd identified that this batch had been released prior to 100% visual inspection. The print defect poses a risk to identification and traceability.

We request that you immediately return the affected units of batch of Eno Active Fruit Salt regular 72's lot V79A, to Haleon via our distributor DSV for a full credit without delay. For further product information please contact the Haleon Consumer Information Line on 0800 007 018.

We would like to thank you for your co-operation in this matter and apologise for any inconvenience caused.

Yours Sincerely



Antonio Ballan

Site Responsible Pharmacist
Antonio.t.ballan@haleon.com
+27 (076) 890 5817

